

# THE IMPACT OF COMMON CYBER-INCIDENTS

Every year, the [Cyber Security Breaches Survey](#)—commissioned by the Department for Science, Technology and Innovation as part of the National Cyber Security Programme—provides valuable insight into the latest cyber-security and data breach trends reported by UK employers. This infographic visually quantifies how many organisations have experienced a cyber-incident in the past year, the most disruptive incidents and the impact of these incidents.

## EXPERIENCE OF CYBER-INCIDENTS

**32%** of businesses and **24%** of charities identified a data breach or cyber-attack in the past year. Of these cyber-incidents:



**21%** of businesses and **23%** of charities needed new cyber-security measures to prevent future incidents.



**23%** of businesses and **26%** of charities required additional staff time when dealing with the incident.



**11%** of both businesses and charities had to stop staff from carrying out their daily work due to the incident.

Among businesses that experienced a cyber-incident in the last year:



**28%** experienced just one.  
**29%** experienced fewer than one per month.  
**19%** experienced one per month.  
**11%** experienced one per week.  
**11%** experienced one or more per day.

Among charities that experienced a cyber-incident in the last year:



**29%** experienced just one.  
**28%** experienced fewer than one per month.  
**19%** experienced one per month.  
**11%** experienced one per week.  
**8%** experienced one or more per day.

## THE MOST DISRUPTIVE CYBER-INCIDENTS

Here are the most disruptive cyber-incidents among organisations that reported more than one type of attack in the past year:

**Phishing attacks**  
**(59%** of businesses and **64%** of charities)

**Impersonation of the target organisation in emails or online**  
**(35%** of businesses and **41%** of charities)

**Hacking or attempted hacking of online bank accounts**  
**(15%** of businesses and **9%** of charities)

## IMPACT OF CYBER-INCIDENTS

**24%** of businesses and **18%** of charities that experienced a data breach or cyber-attack in the past year reported suffering negative outcomes, such as:

**Website or online service disruptions**  
**(8%** of businesses and **7%** of charities)

**Temporary loss of access to files or networks**  
**(8%** of businesses and **6%** of charities)

**Stolen funds**  
**(7%** of businesses and **2%** of charities)

**Corrupted or damaged software or systems**  
**(5%** of businesses and **3%** of charities)